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## KONA GATEWAY

### TROUBLESHOOTING GUIDE

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## Document Revision

Revision	Issue Date	Status	Editor	Comments
0.1	June 11, 2019	Draft	T.Danshin	Initial draft, mostly taken from customer feedback and internal process review. This Kona GW troubleshooting guide is intended to help the customers to identify an issue and follow troubleshooting steps in case of any issues on Kona GW products.
0.2	July 5,2019	Draft	T.Danshin	Updated based on comments and further review
0.3	July 9,2019	Draft	T.Danshin	Added cover page. Updated “check network configuration” box on page 2 to ensure required packet forwarder ports aren’t blocked by firewalls.
0.4	September 27, 2019	Released	A.Panchal	Updated cover page. Made changes on Page-1 for LED flashing or Solid Green.







