

Introduction

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 - »Power Cycle Gateway

Prerequisites

- 3FF Micro SIM Card
- »SIM card insertion tool (Tweezers)
- Kona Micro and/or Kona Macro Gateway with accessories
- »Account on TEKTELIC Network Server or OAM Server
 - If you do not have an account on the Network Server or OAM Server, please contact the support team at https://support.tektelic.com

Inserting SIM Card for KONA Micro



Figure 1: SIM card slot for Kona Micro

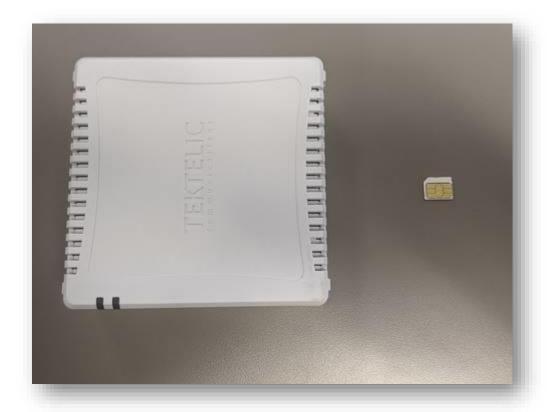


Figure 2 : Orientation of SIM Card while inserting into slot

Inserting SIM Card for KONA Macro



Figure 3: Correct orientation for inserting SIM Card

Note* Newer Kona Macro gateways that use the Nano SIM tray will have the SIM holder on the bottom side of the opening shown in Figure 3 and will need to have the SIM inserted conductor side up.

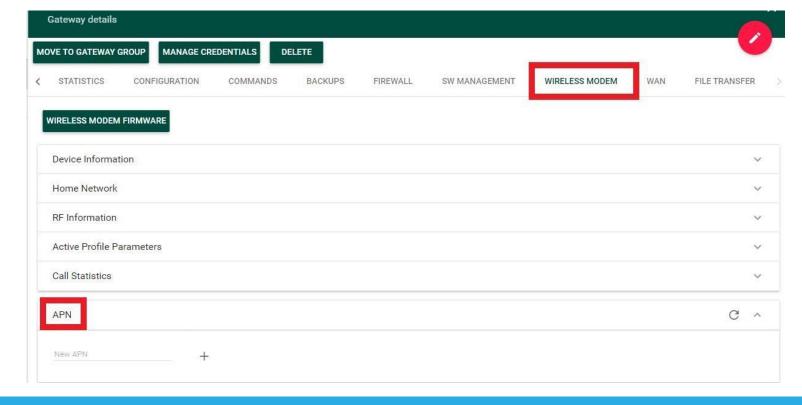
Set APN for Cellular Interface

»Log into either TEKTELIC Network Server (NA or EU) or OAM Server

»Navigate to your gateway and click on WIRELESS MODEM tab and click on + sign to

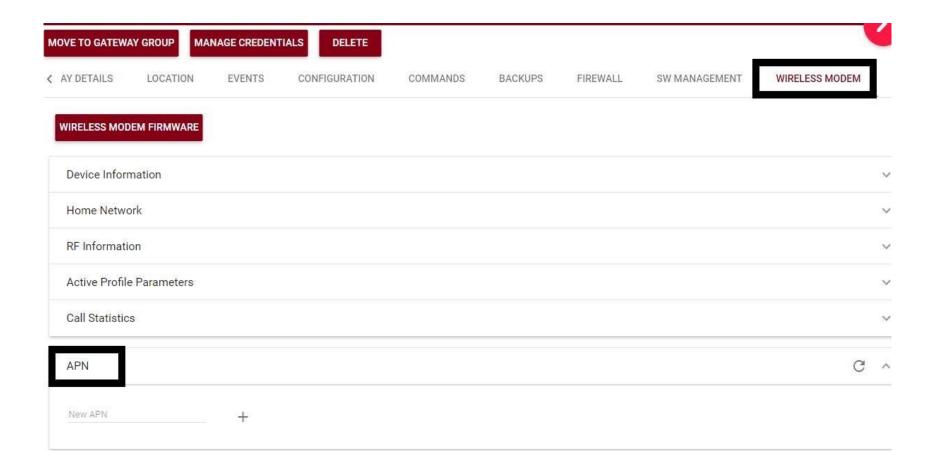
add APN:

Figure 5: Wireless Modem tab on Network Server



Cellular Interace Cont.

Figure 6: Wireless Modem tab on OAM Server



Power Cycle

- »After adding correct APN, power cycle the gateway.
- »Note: For Kona Micro gateway, you will also be required to remove battery while power cycling the gateway.

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