

# **KONA ENTERPRISE GATEWAY**

## **Quick Start Guide**

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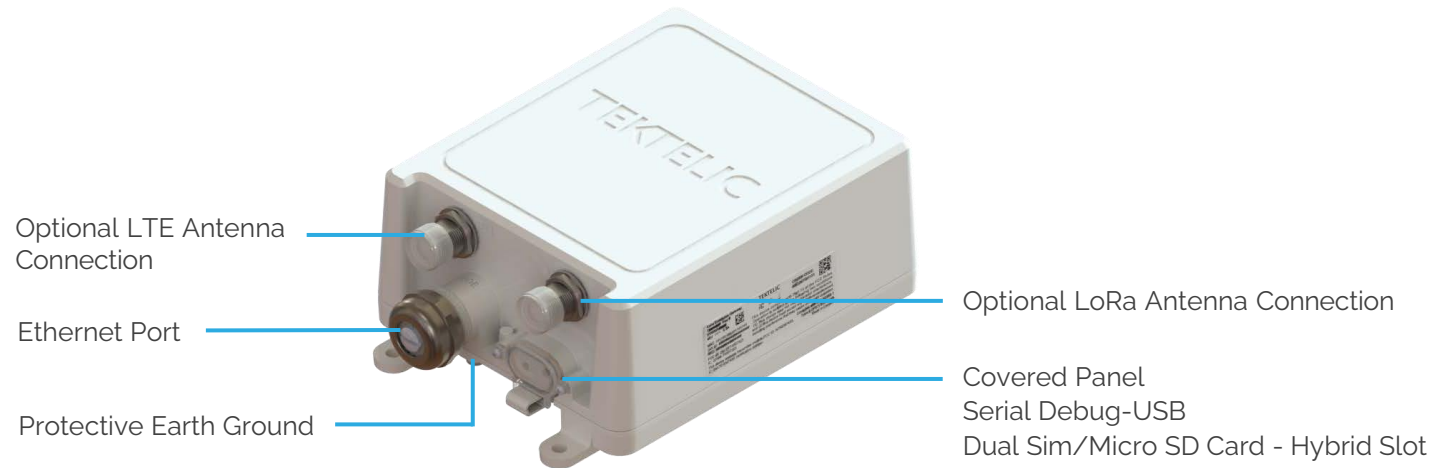
# Powering Up the Gateway

Enterprise Gateway, supports both internal & (optional) external LoRa antennas, internal GPS, copper Ethernet backhaul, and optional 3G/4G wireless backhaul with both internal & (optional) external Cellular antennas. Gateway is powered through Power Over Ethernet (PoE 802.3af).

## What's in the Box:



**KONA Mounting Kit**



**KONA Enterprise Gateway**

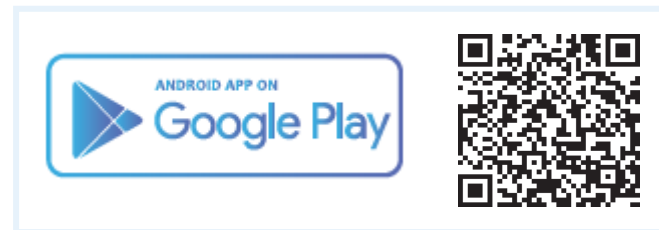
## Note:

- To install the Gateway you also need ethernet cable, POE Injector, External LoRa Antennas and Ethernet Cable that are sold separately
- Refer to [Antenna Selection Guide](#) for information on antenna use cases and recommendations
- Refer to [User Guide](#) for more information on deployment, installation and regulatory considerations

# Configuration & Activation

## Commissioning the Gateway Using LeapX Application

To install LeapX Application on your Smart Device, please search for "TEKTELIC LeapX" on the Google Play Store or the Apple App Store. Once the app is installed, you can create an account or log in using the username and password of your existing TEKTELIC account. Then follow the in-app instructions online.



## Managing the Gateway Using Kona Link

Web Interface for TEKTELIC Gateway Management [Kona Link](#)

**Note:** Once the Gateway shows "Online" you are ready to add sensors to your network.

# Gateway Troubleshooting

## KONA Enterprise LED States

| LED State      | Functional Description  | Action Required   |
|----------------|---|---|
| No LED         | No power to gateway.  | Apply power to gateway. If the condition persists, contact customer support.  |
| Solid Green    | Gateway is operational with a packet forwarder running. LoRaWAN packet transmission and reception functions are operating normally. | No action required: Gateway is in stable state.   |
| Flashing Green | Module is initializing.   | Typical boot time is <2 minutes, but may take up to 15 in case of software upgrade.   |
|                | No downlink packets have been transmitted by the gateway in the last 10 minutes.<br><br>GPS unlocked for more than 24 hours.        | If after 15 minutes LED still flashing green, power up a sensor near gateway to initiate a Join Request. LED will transition to solid green when it transmits Network Server's Join Accept message.<br><br>If the Gateway has been powered up for over 24 hours and normal LoRaWAN traffic is present, check GPS antenna connection and make sure it has a clear view of the sky. |
| Solid Red      | Unit is in fault condition and requires service   | Undesired state. Power cycle the gateway. If the condition persists, contact customer support.  |

If you have questions about using this Gateway please refer to the knowledge base at [knowledgehub.tektelic.com](https://knowledgehub.tektelic.com)